

Appendix B

Scrutiny Cafe Booklet

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Suggestions for Overview Scrutiny

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Definition of *scrutiny* in English:

scrutiny

Line breaks: *scru|tiny*
Pronunciation: /'skru:tɪni /

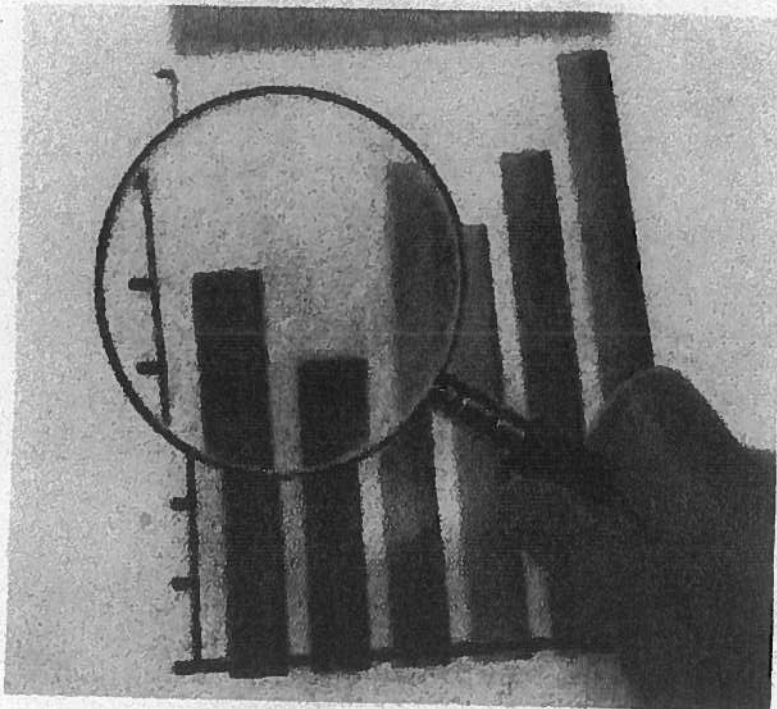
NOUN (plural *scrutinies*)

(MASS NOUN)

Critical observation or examination:
*'every aspect of local government
was placed under scrutiny'*

MORE EXAMPLE SENTENCES ▾

SYNONYMS ▾



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Priority 1:

Outstanding for all

Enable every child and young person to have the best start in life, with high quality education



Vision:

"We will work together with families to ensure that every child in Haringey has the very best start in life, including world class education."

Objectives	The role of the council
All children will have the best start in life	We will work with health service commissioners and health and education providers to ensure that there is access to excellent health care and that parents and families can access those services and have confidence in them.
Children and young people across Haringey excel at school, making the most of their potential	We will ensure that all schools across the borough are good or outstanding, with school results in line with the best in the country.
All young people will have access to excellent employment or higher education opportunities	We will work with partners to ensure that there are excellent training opportunities for young people to ensure they are able to achieve in line with the best nationally.
Children and young people will be healthier, happier and more resilient and those who need extra help will get support at the right time	We will ensure parents can access the information they need and know where they can turn to for support. We will support and encourage community-led initiatives and our re-designed children's centres will provide early support, working with the whole family to help them to thrive.
Children and families who need more support will be helped earlier before issues escalate	We will work with other agencies to build an early help model to support children and families with additional needs.
All children and young people will be safeguarded from abuse	Children and young people at risk will be given the right support but where possible, we will work with families to help identify their own solutions.

Priority 1

The suggestions in this section of the booklet have been listed for discussion under **Priority 1**.

For each suggestion the following questions should be considered:

- Does the suggestion **compliment Priority 1**? If so, how?
- Is the suggestion **appropriate** for the overview and scrutiny function to deal with?
- Could the overview and scrutiny function **make a difference** by devoting some time and effort to it?
- Where the suggestion is a broad topic, what should the **particular focus** of any scrutiny piece of work in this topic area be?
- For any topic or piece of scrutiny work, what should the **outcome** that is being sought?
- What is the **best working approach** to tackle the topic – is it a report for questioning and challenge, a short evidence session, an in-depth review?

Corporate Priority 1 – Enable every child and young person to have the best start in life, with high quality education.

No.	Strap-line	Key issues	Source
1-1	Early years service	<ul style="list-style-type: none"> • How can the Council build strong partnerships between schools and health services to ensure we make best use of early years services to close poverty gaps? 	Survey - local resident
1-2	School places	<ul style="list-style-type: none"> • Is the Council doing enough to address the lack of provision? • Is there a particular problem in specific areas of the borough e.g. the east? • Is local housing development contributing to pressure on local demand for school places? • What is being done to prevent abuse of the system (e.g. parents renting nearby to get a school place). 	Survey - local residents
1-3	Impact of budget savings on young people	<ul style="list-style-type: none"> • Overview and Scrutiny to monitor the impact of reductions, particularly those affecting younger people not in employment or education, and early years provision. 	Survey – member of a community group
1-4	Haringey 54,000	<ul style="list-style-type: none"> • Corporate Programme – progress report 	Work rolled over
1-5	Comparative performance of children with special educational needs	<ul style="list-style-type: none"> • Follow up report 	Work rolled over
1-6	Recruitment and retention of in-house foster carers	<ul style="list-style-type: none"> • Progress report 	Work rolled over

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		Follow up report	Work rolled over
1-7	Diversionary activities for children and young people		Work rolled over
1-8	Looked after children		Work rolled over
1-9	Childhood obesity (also included within priority 2)	<ul style="list-style-type: none"> In March (2015) the Adults and Health Scrutiny Panel agreed input from scrutiny in respect of prevention, early intervention and ensuring all stakeholders were addressing issues relating to childhood obesity would be useful. If taken forward this piece of work would be cross cutting and would need to consider the role and responsibilities of Council and the actions of partners. This links to Outcome 1 priority 3 of the Health and Wellbeing Strategy. A possible project / in-depth review for 2015/16. 	Work rolled over
1-10	Child safeguarding	<ul style="list-style-type: none"> Ensuring that this is everyone's business Further information to be provided at the Scrutiny Cafe following an initial discussion between the Chair and officers. 	Initial Chair/Officer discussion
1-11	Voice of the child	<ul style="list-style-type: none"> Ensuring that children and young people are being heard when decisions are being made about them. 	Initial Chair/Officer discussion
1-12	Early help and the role of the family		Initial Chair/Officer discussion
1-13	Sexism, stigma and culture and the effects on young people.		Councillor

Priority 2:

Outstanding for all

Enable all adults to live healthy, long and fulfilling lives



Vision:

"We will support people to live healthy, long and fulfilling lives with control over what is important to them."

Objectives	The role of the council
A borough where the healthier choice is the easier choice	We will work with partners and communities to create physical, social and cultural environments that encourage healthy lifestyles for all: <ul style="list-style-type: none">■ People will have high quality information to make informed choices that will lead to improved health outcomes
Strong communities, where all residents are healthier and live independent, fulfilling lives	We will: <ul style="list-style-type: none">■ Work with communities, developing ways to build capacity and bring investment into the voluntary sector to provide support for one another
Support will be provided at an earlier stage to residents who have difficulty in maintaining their health and wellbeing	We will: <ul style="list-style-type: none">■ Work with partners to identify those who may need help with their health and wellbeing, providing advice on support■ Optimise the use of technology to keep people as independent as possible■ Help residents make choices and decisions, before they enter formal care and support systems
Residents assessed as needing formal care and / or health support will receive responsive and high quality services	We will: <ul style="list-style-type: none">■ Work together with health partners to provide high quality person-centred services, while informing residents to help them to understand the level of service they should expect■ Intervene (with the Care Quality Commission) when services fall below standard
All vulnerable adults will be safeguarded from abuse	We will work with our partners to protect adults in vulnerable situations and ensure that residents will have increased awareness of the early signs of potential abuse.

Priority 2

The suggestions in this section of the booklet have been listed for discussion under **Priority 2**.

For each suggestion the following questions should be considered:

- Does the suggestion **compliment Priority 2?** If so, how?
- Is the suggestion **appropriate** for the overview and scrutiny function to deal with?
- Could the overview and scrutiny function **make a difference** by devoting some time and effort to it?
- Where the suggestion is a broad topic, what should the **particular focus** of any scrutiny piece of work in this topic area be?
- For any topic or piece of scrutiny work, what should the **outcome** that is being sought?
- What is the **best working approach** to tackle the topic – is it a report for questioning and challenge, a short evidence session, an in-depth review?

Corporate Priority 2 – Enable all adults to live healthy, long and fulfilling lives

No.	Strap-line	Key issues	Source
2-1	Adult Safeguarding	<ul style="list-style-type: none"> How will the implementation of the Care Act impact on adult safe guarding? 	Survey
2-2	Mental Health Services	<ul style="list-style-type: none"> How accessible are local services for those with multiple social needs? How well do local services work together to support those in crisis (e.g. mental health, housing, addiction support)? Joint Mental Health and Wellbeing Framework – update on key actions Scrutiny Project (Transition from Child to Adult Mental Health Services) update 	Survey and issues rolled over from last year
2-3	Stroke	<ul style="list-style-type: none"> Is the incidence of working age stroke increasing? What support is there for people affected by stroke locally? Is there a need to update on previous work of the scrutiny committee in this area? This is an issue due for consideration by the NCL Joint Health OSC in September (TBC). 	Survey – members of a community group
2-4	Unemployment and mental health (also listed under priority 4)	<ul style="list-style-type: none"> What support is there for people to continue with education and training? What impact do zero hours contracts have on social and emotional wellbeing? How are those with drug addictions 	Survey - local resident

Suggestions for Overview and Scrutiny

2-5	Access to GP (future development –also listed under priority 4)	<p>supported?</p> <ul style="list-style-type: none"> • What is being done to improve access to GPs in Haringey? • What impact will planned future development have on demand for GPs (e.g. Tottenham Hale)? • Has future demand been adequately factored in to local development plans? 	Survey - local resident
2-6	Impact of budget savings on vulnerable adults	<ul style="list-style-type: none"> • Overview and Scrutiny should monitor the impact of reductions, particularly those affecting vulnerable groups, namely frail elderly people, those with learning disabilities and those with physical and sensory disabilities. • What impact will the cuts have on carers? • Are health and social care services prepared for the impact that the loss in services may have? • How will loss of day centres affect services users and their families and carers? • Eligibility criteria • How will providers commissioned by the Council be monitored and regulated (e.g. NPC Dignity Code and London Living Wage)? • Will people with dementia be able to cope with personal budgets? 	Survey – members of a community groups
2-7	Foot care	<ul style="list-style-type: none"> • Foot care and role in prevention e.g. falls. 	Survey – member of

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2-8	Health inequality – accessibility of sport and recreation facilities to women? (Also listed under priority 3)	<ul style="list-style-type: none"> • Accessibility and affordability of foot care? • What impact will closure of day centres have on access? • Can libraries play a signposting role? • Is there a lack of women only space at local sports and recreation facilities? • Is this a particular problem for cultural groups such as Somali and Orthodox Jewish women who may not wish to exercise in a mixed environment? • Does this have an impact on local health inequalities? 	a community group
2-9	Local hospitals	<ul style="list-style-type: none"> • How are local services coping with increased demand for A & E services? • How will budget cuts impact on local services and access to treatment 	Councillor
2-10	Meals on wheels	<ul style="list-style-type: none"> • Has this service been reduced over the last 5 years (number of meals per year)? • If so, what impact has this on vulnerable people? • Is this service reaching all that need it? 	Survey - local resident
2-11	Support fund (social fund)	<ul style="list-style-type: none"> • How effective is this being used to support those in greatest need? • How is it linking with other voluntary support charities? 	Survey – member of a community group
2-12	Childhood obesity (also included within priority 1)	<ul style="list-style-type: none"> • In March the Adults and Health Scrutiny Panel 	Survey - local resident
			Work rolled over

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		<p>agreed input from scrutiny in respect of prevention, early intervention, ensuring all stakeholders were addressing issues relating to childhood obesity would be useful/timely.</p> <ul style="list-style-type: none"> • If taken forward this piece of work would be cross cutting and would need to consider the role and responsibilities of Council and the actions of partners. <u>Possible scrutiny project.</u> • This links to Outcome 1 priority 3 of the Health and Wellbeing Strategy. 	
2-13	Out of Hours / 111 Service	<ul style="list-style-type: none"> • Anxieties for proposals for 5 borough combined (OOH and 111) service. An update is planned on this issue by the Joint Health Overview and Scrutiny Committee (in June). 	Survey – Community group
2-14	Quality Accounts	<ul style="list-style-type: none"> • How can scrutiny add value? • Trusts include: Whittington NHS Trust, BEH MHT & NMUH NHS Trust. 	Initial discussion with Chair and Officers
2-15	Alcohol and tobacco	<ul style="list-style-type: none"> • These are two key priorities listed in the Health and Well Being Strategy. 	Initial discussion with Chair and Officers
2-16	Health and Social Care Integration	<ul style="list-style-type: none"> • Corporate Programme – update required. 	Work rolled over
2-17	Services for People with Disabilities (also included under "cross-cutting issues")	<ul style="list-style-type: none"> • How do we develop services (across the board) that take account of the service user? • "Nothing about us, without us" • What are the barriers preventing disabled people being equal? 	Councillor

Priority 3:

Clean and Safe



A clean, well maintained and safe borough where people are proud to live and work

Vision:

“We will strengthen communities and partnerships to improve our environment and reduce crime, enabling residents and traders to feel safe and proud of where they live and work.”

Objectives	The role of the council
We will work with communities to improve the environment, particularly by reducing anti-social behaviour and environmental crime	We will work with our communities and partners to identify local needs and create action plans to encourage communities to take ownership of their local area. We will join up our enforcement teams and provide local performance information so with our communities we can identify and tackle issues more effectively.
We will make our streets, parks and estates clean, well maintained and safe	We will ensure that we deliver effective and efficient parks, parking, highways and waste management services and, together through our community-led approach, we will make our roads safer and improve our local environment.
We will make Haringey one of the most cycling and pedestrian friendly boroughs in London	We will promote cycling and walking by introducing a 20 mph limit, increasing dedicated cycle lanes, and encouraging sustainable modes of transport through a smarter travel campaign.
We will prevent and reduce violence against women and girls	We will campaign with our partners and raise awareness of the unacceptability of this behaviour, increase confidence among victims to report incidents and develop interventions to tackle the problem effectively.
We will work with partners to prevent and reduce more serious crime, in particular youth crime and gang activity	We will work with our partners to engage with offenders by focusing on underlying factors, intervention and prevention, whilst effectively supporting victims and witnesses. We will encourage community leaders to help us to engage with gang members and reduce the impact of gangs on local communities.

Priority 3

The suggestions in this section of the booklet have been listed for discussion under **Priority 3**.

For each suggestion the following questions should be considered:

- Does the suggestion **compliment Priority 3**? If so, how?
- Is the suggestion **appropriate** for the overview and scrutiny function to deal with?
- Could the overview and scrutiny function **make a difference** by devoting some time and effort to it?
- Where the suggestion is a broad topic, what should the **particular focus** of any scrutiny piece of work in this topic area be?
- For any topic or piece of scrutiny work, what should the **outcome** that is being sought?
- What is the **best working approach** to tackle the topic – is it a report for questioning and challenge, a short evidence session, an in-depth review?

Corporate Priority 3 – A clean, well maintained and safe borough where people are proud to live and work

No.	Strap-line	Detail	Source
3-1	Parking	<p>Issues for discussion include:</p> <ul style="list-style-type: none"> • Strategic approach to development CPZs • How can the Council enforce parking restrictions so that public transport is not impeded? • Nuisance vehicles 	Survey - local resident
3-2	Community safety	<ul style="list-style-type: none"> • Does fear of crime and ASB associated with some places (loitering groups of men, littering, proliferation of betting and gaming shops, takeaways, men's drinking clubs) makes residents reluctant to go out after dark in Tottenham, Wood Green and Turnpike Lane? 	Survey - local resident
3-3	Street lighting	<ul style="list-style-type: none"> • A response to the scrutiny survey notes "Residents welcome...street scene improvements such as street lighting". • Relighting the whole of the borough with LED lighting (streetlamps etc) in conjunction with the Green Bank to assist with Carbon reduction targets. (The Green Bank may provide necessary capital investment). 	Survey Councillor
3-4	Development and green space	<ul style="list-style-type: none"> • How does the council maintain a balance between development needs and maintenance of green spaces for recreation and play? • Are there enough green spaces in Haringey? 	Survey - local resident

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		Is this distributed evenly across the borough?	
3-5	Reducing waste	<ul style="list-style-type: none"> • What can be done to reduce the amount of waste produced locally? • Recycling – charging for residual elements 	Survey - local resident
3-6	Maintaining front gardens	<ul style="list-style-type: none"> • How can these be maintained for the benefit of the environment? • Are those in council owned property required to maintain their garden? 	Survey - local resident
3-7	Waterways	<ul style="list-style-type: none"> • How are local waterways managed and how can the Council improve and promote access to Haringey's water features and waterways. 	Survey – member of a residents association
3-8	Health inequality – accessibility of sport and recreation facilities to women? (Also listed under priority 2)	<ul style="list-style-type: none"> • Is there a lack of women only space at local sports and recreation facilities? • Is this a particular problem for cultural groups such as Somali and Orthodox Jewish women who may not wish to exercise in a mixed environment? • Does this have an impact on local health inequalities? 	Councillor
3-9	Tree planting	<ul style="list-style-type: none"> • They are not being replaced as fast as they are being removed. • What is the impact of declining number of trees? 	Survey - local resident
3-10	Parks	<ul style="list-style-type: none"> • Staffing resources in Parks and the facilities available to staff – these are very poor. 	Councillor
3-11	Neighbourhood policing model	<ul style="list-style-type: none"> • Update on Safer Neighbourhoods etc 	Work rolled over

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3-12	Events in parks	<ul style="list-style-type: none"> In particular Finsbury Park – an ongoing issue and subject to regular review by the Environment and Community Safety Panel. 	Work rolled over
3-13	Developing cycling	<ul style="list-style-type: none"> This relates to Priority 3, Objective 3 – “We will make Haringey one of the most cycling and pedestrian friendly boroughs in London”. 	Work rolled over
3-14	Counter Terrorism Act 2015	<ul style="list-style-type: none"> Implications of new legislation 	Work rolled over
3-15	Fly tipping	<ul style="list-style-type: none"> Promoting behavioural change Plans to promote community awareness and support action to address it 	Initial discussion between Chair and Officers/ work rolled over
3.16	Joined up enforcement	<ul style="list-style-type: none"> Joining up all enforcement activities and what might be included within this service Models of delivery An update on scrutiny review on this subject (Strategic Enforcement) 	Initial discussion between Chair and Officers
3.17	Potholes	<ul style="list-style-type: none"> Condition of pavements and roads To consider the Council's reactive maintenance programme 	Initial discussion between Chair and Officers
3.18	Violence against women and girls	<ul style="list-style-type: none"> To consider whether further work should be carried out by scrutiny to look at violence against women and girls upon the conclusion of last year's scrutiny project. 	Initial discussion between Chair and Officers
3.19	Prevent and reduce more serious crime	<ul style="list-style-type: none"> To include ways to prevent violent extremism, Robbery, Violence with injury and using local crime statistics to understand why these are above London average 	Initial discussion between Chair and Officers

		<ul style="list-style-type: none">• Priority 3, Objective 5 – “We will work with partners to prevent and reduce more serious crime, in particular youth crime and gang activity”.	
3.20	Crime reduction partnership	<ul style="list-style-type: none">• To look at how this is structured considering best practice elsewhere to ensure effective decision making.• Review of Community Safety Strategy	Initial discussion between Chair and Officers

Priority 4:

Sustainable Housing, Growth and Employment

Drive growth and employment from which everyone can benefit

Vision:

“Haringey is London’s future: a borough embracing growth to create thriving, more prosperous and more equal communities.”

Objectives	The role of the council
We will enable growth, by securing infrastructure - including transport, broadband, schools and health services	We will lobby Government, the Mayor of London and others to plan for and invest in new transport, health and education facilities in the borough and use our planning powers to support growth.
We will deliver growth, by creating an environment that supports investment and growth in business and jobs	We will promote Haringey to attract investment, and identify priority sectors and support businesses in locating, growing and creating jobs.
We will take advantage of growth, by ensuring that residents have the training, skills and support necessary to find and keep good quality employment	We will improve the skills, information and support that people get, from primary school onwards, so that they can take advantage of London’s job opportunities.
We will manage the impact of growth, by reducing carbon emissions across the borough with the aim of meeting our 40:20 goal, while growing the green economy	We will take active steps to reduce the council’s own carbon emissions, and lead efforts to reduce emissions across the borough. We will support green businesses - including those that help to make construction and existing buildings more efficient.
We will focus growth by prioritising new homes and jobs in Wood Green and particularly in Tottenham, where need and opportunity are greatest, and by bringing some of the borough’s key community assets into more active use	We will continue to seek investment in Tottenham while extending that to Wood Green. We will ensure that the people and businesses in these areas benefit from the investment and change in their neighbourhoods, with improved education and employment prospects, better housing, better health and a greater say in the decisions that affect them.

Priority 4

The suggestions in this section of the booklet have been listed for discussion under **Priority 4**.

For each suggestion the following questions should be considered:

- Does the suggestion **compliment Priority 4**? If so, how?
- Is the suggestion **appropriate** for the overview and scrutiny function to deal with?
- Could the overview and scrutiny function **make a difference** by devoting some time and effort to it?
- Where the suggestion is a broad topic, what should the **particular focus** of any scrutiny piece of work in this topic area be?
- For any topic or piece of scrutiny work, what should the **outcome** that is being sought?
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Corporate Priority 4 – Drive growth and employment from which everyone can benefit

No.	Strap-line	Detail	Source
4-1	Regeneration strategy	<ul style="list-style-type: none"> • Lack of engagement with local communities about development plans (e.g. Site Allocation Plan) • Overdevelopment of the whole of the Borough planned • Need to improve openness and transparency on the part of the Council. • How is the need to provide affordable housing balanced with investment opportunities for non residents? • Will regeneration strategy threaten small and medium size enterprises - especially specialised ethnic-minority clusters - which should be the basis of economic development? • Is an independent re-evaluation of this policy required (and of course their housing components)? 	<p>Survey - local residents</p> <p>Survey local residents association</p> <p>Survey – member of community group</p>
4-2	Regeneration of local high streets	<ul style="list-style-type: none"> • Which areas are most affected e.g. Hornsey High Street, Tottenham High Road. • What impact do empty shops have on local economy or on social issues (e.g. vandalism, ASB)? • What can be done to increase retail diversity 	<p>Survey - local residents</p>

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		<p>of local shopping centres?</p> <ul style="list-style-type: none"> • What are we doing to attract small businesses? • Does parking policy support local high streets? • What impact are large supermarkets having on local high streets? • What help can be provided through rent/rates/refuse collection? 	
4-3	Local Planning Guidelines	<ul style="list-style-type: none"> • Are these clearly communicated to local residents? • Are these consistently applied, particularly in relation to large developments? 	Survey – local residents association
4-4	Development and green space (also listed under priority 3)	<ul style="list-style-type: none"> • How does the council maintain a balance between development needs and maintenance of green spaces for recreation and play? • Are there enough green spaces in Haringey? Is this distributed evenly across the borough? 	Survey - local resident
4-5	Unemployment and mental health (also listed under priority 2)	<ul style="list-style-type: none"> • What support is there for people to continue with education and training? • What impact do zero hours contracts have on social and emotional wellbeing? • How are those with drug addictions supported? 	Survey - local resident
4-6	Access to GP (future development –also listed under priority 2)	<ul style="list-style-type: none"> • What is being done to improve access to GPs in Haringey? • What impact will planned future development 	Survey - local resident

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		<p>have on demand for GPs (e.g. Tottenham Hale)?</p> <ul style="list-style-type: none"> Has future demand been adequately factored in to local development plans? 	
4-7	Support to businesses	<ul style="list-style-type: none"> What is Haringey Council doing to encourage and support businesses to come to Tottenham? A lot of new residential developments that have commercial premises are still empty. What happens where there is no progress? (e.g. property on Phillip Lane no progress for 20 years) 	Survey - local resident
4-8	Empty properties		Survey - local resident
4-9	Council Tax and Housing Benefits (also listed under priority 5)	<ul style="list-style-type: none"> Impact of Job Centre Plus sanctions? Non-payment of Council tax or rent? Compounding effect of Council legal action? Rent arrears and possible eviction? Impact of benefits restrictions for not attending language classes? 	Survey - local resident
4-10	Consultation and planning	<ul style="list-style-type: none"> More attempt to consult residents in planning processes for example, in conservation areas, tree preservation orders, Article 4 directions. 	Survey – local residents association
4-11	Physical regeneration and social regeneration	<ul style="list-style-type: none"> How does the council balance physical and social regeneration needs? How much is spent on each respectively? 	Survey - local resident
4-12	Apprenticeships	<ul style="list-style-type: none"> This is a high priority to young people in Haringey 	Survey - local resident

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		<ul style="list-style-type: none"> • Is there equal access to apprenticeships in the disadvantaged areas of the borough? 	
4.13	Universal Credit (also included in cross cutting 6)	<ul style="list-style-type: none"> • Universal credit is due to be rolled out - what is the council doing in readiness for this? • What is the council doing to make people aware of the possible impact? 	Survey - local resident
4-14	Tottenham Regeneration	This is one of the Councils corporate programmes and an update is scheduled.	

Priority 5:

Sustainable Housing Growth and Employment

Create homes and communities where people choose to live and are able to thrive

Vision:

“Housing is about people and communities, not just bricks and mortar. This means mixed and inclusive neighbourhoods where residents can lead happy and fulfilling lives.”

Objectives	The role of the council
Achieve a step change in the number of new homes being built	<p>We will build more council owned homes while working with partners to provide greater numbers of affordable housing, while increasing the overall supply, including more shared ownership housing to help low and middle income earners get on the property ladder.</p> <p>We will encourage owners to bring back into use more empty homes.</p>
Prevent homelessness and support residents to lead fulfilling lives	<p>We will provide realistic and achievable options for people to find housing or alternative housing and proactively help people avoid eviction and sustain their tenancies.</p> <p>We will work with partners and landlords to secure good quality accommodation at reasonable prices, as a way to prevent homelessness and reliance on temporary accommodation.</p>
Drive up the quality of housing for all residents	<p>We will complete the current plans for bringing council owned homes up to the Decent Homes standard. We will also provide new good quality, energy-efficient and affordable homes for rent and sale.</p>

Priority 5

The suggestions in this section of the booklet have been listed for discussion under **Priority 5**.

For each suggestion the following questions should be considered:

- Does the suggestion **compliment Priority 5**? If so, how?
- Is the suggestion **appropriate** for the overview and scrutiny function to deal with?
- Could the overview and scrutiny function **make a difference** by devoting some time and effort to it?
- Where the suggestion is a broad topic, what should the **particular focus** of any scrutiny piece of work in this topic area be?
- For any topic or piece of scrutiny work, what should the **outcome** that is being sought?
- What is the **best working approach** to tackle the topic – is it a report for questioning and challenge, a short evidence session, an in-depth review?

Corporate Priority 5 – Creates homes and communities where people choose to live and are able to thrive

No.	Strap-line	Detail	Source
5-1	Affordable housing	<ul style="list-style-type: none"> • What is being done to increase supply of affordable housing? • What impact has Right to Buy had? What will be the impact of extension of RTB to housing associations? • Is this being adequately planned for in development plans, or the overall regeneration strategy? • Is the infill programme increasing density of housing to dangerous levels? • Why are local housing developments being advertised in Hong Kong (e.g. Hornsey Depot)? 	<p>Survey – Residents</p> <p>Survey – Community Groups</p>
5-2	Private rented sector	<ul style="list-style-type: none"> • How can residents get more secure contracts? • How can this be made more accessible to young people? • What can the Council do to enforce standards? • How can council bring empty homes back in to use? • What can be done to control rents in the area? 	<p>Survey - local residents</p>
5-3	Leaseholders	<ul style="list-style-type: none"> • Contention about the responsibilities of leaseholders and Homes for Haringey. • How are residents and leaseholders properly 	<p>Survey – Member of a Residents Association</p>

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		<p>engaged and represented?</p> <ul style="list-style-type: none"> • Is there a democratic process? • Is there a fair an open process for resolving disputes? 	Survey – Local Resident
5-4	Homelessness	<ul style="list-style-type: none"> • Access to Hostel accommodation – can any be made without referral? 	Survey – Local Resident
5-5	Council Tax and Housing Benefits (also listed under priority 4)	<ul style="list-style-type: none"> • Impact of Job Centre Plus sanctions? • Non-payment of Council tax or rent? • Compounding effect of Council legal action? • Rent arrears and possible eviction? • Impact of benefits restrictions for not attending language classes? 	Survey – Local Resident
5-6	Housing Repairs	<ul style="list-style-type: none"> • Homes for Haringey? • Other local Registered Providers? 	Survey – Member of a Residents Association Councillor
5-7	Registered Housing Providers	<ul style="list-style-type: none"> • There are continuing problems on multi-landlord estates – in respect of responsibility for maintenance of common areas. • Are there missed opportunities to synchronise and join up repairs and modernisation on multi-landlord estates? 	Survey – Local Resident
5-8	Council housing	<ul style="list-style-type: none"> • Council housing - the need to protect and expand its provision, rather than demolitions and 'redevelopment' 	Survey – member of a residents association

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5-9	Registered Housing Providers	<ul style="list-style-type: none"> Nominations – there is a concern that in the context of local welfare reform local RHPs are 'cherry picking' local nominations. 	Councillor
5-10	Older peoples housing	<ul style="list-style-type: none"> Availability of sheltered housing Assistance to help older people down size Totality of adequate housing options for older people in the borough 	Survey –Community Group
5-11	Housing Unification & Improvement Programme	This is one of the Councils corporate programmes and an update is scheduled.	

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Cross Cutting Issues

No.	Strap-line	Detail	Source
6-1	Individual Electoral Registration (IER)	<ul style="list-style-type: none"> • What impact did this have in Haringey? • Are any groups under represented within IER? • Will forthcoming constituency boundary changes impact on Haringey? • The committee could also hear what local people have to say about votes at sixteen. • Building an accurate electoral register is a way of supporting the democratic right of local people. 	Survey -- Local Resident
6-2	Council decision making	<ul style="list-style-type: none"> • How to improve understanding of how the Council works and what responsibilities it has within the community? • How can local people influence local decision making? • How can the Council improve communication of decision making? • How effective is Haringey People as a local communication tool? • How can the Council work with the community to defend public services, including non-statutory services, by lobbying and taking effective action against Central Govt. • These issues relate to "Working Together with our Communities". 	Survey -- Local Resident

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6-3	Council Administration – inefficiency	<ul style="list-style-type: none"> • What is being done to make sure the Council is being run efficiently? • For example: sending out letters in A4 format instead of A5 • How is the Council getting best value (on a par with other authorities)? • These issues relate to “Value for Money”. 	Survey – Local Resident
6-4	Agency workers and consultants	<ul style="list-style-type: none"> • Does the use of agency workers is impact on quality of services e.g. lack of commitment to services? • What is the impact of the loss of more experienced staff with local knowledge? • What is the cost of such temporary posts? • Is the use of consultants cost effective? • Are consultants tax arrangements checked and compliant? • Either we need the posts or we don't. • These issues relate to “Value for Money”. 	Survey – Local Residents
6-5	Council consultations	<ul style="list-style-type: none"> • Concern at the quality of Council Consultations • Are these meaningful or just a legal obligation or tick box exercise? • How can consultations really empower local people? • Drift to on-line consultation and social exclusion 	Survey – member of a residents association Survey – Councillor

		<ul style="list-style-type: none"> • These issues relate to "Working Together with our Communities". 	
6-6	Universal Credit (also included under priority 4 – employment support)	<ul style="list-style-type: none"> • Universal credit is due to be rolled out - what is the council doing in readiness for this? • What is the council doing to make people aware of the possible impact? 	Survey – Local Resident
6-7	Pay increases for Cabinet, Overview & Scrutiny Committee and Councillors	<ul style="list-style-type: none"> • Why are Cabinet members and Chair of Overview & Scrutiny getting an increase in allowance in the context of cuts to vital public services? 	Survey – Local Resident
6-8	Support fund (social fund)	<ul style="list-style-type: none"> • How effective is this being used to support those in greatest need? • How is it linking with other voluntary support charities? 	Survey – Local Resident
6-9	Area Forums	<ul style="list-style-type: none"> • As they have been abolished, how can public ask questions and get answers? • Ward Budgets? 	Survey – Local Resident
6-10	Asset strategy	<ul style="list-style-type: none"> • What are the long term implications of the policy of selling off Council assets (land, buildings, services)? 	Survey – member of a residents association
6-11	Libraries and Communications	<ul style="list-style-type: none"> • The committee should examine whether the centralised system that combines Haringey information services with libraries is not distancing library staff from the public. • Older people find the one number system with many options before getting through to a person daunting. 	Survey – Community Group

Suggestions for Overview and Scrutiny

		<ul style="list-style-type: none"> • There is a notable drift towards Haringey Council relying upon on-line consultation; often there is no information on paper and no telephone numbers to contact. This is excluding those not actively on line. 	
6-12	Workforce Plan	<ul style="list-style-type: none"> • This is one of the Councils corporate programmes and an update is scheduled. 	
6-13	Business Infrastructure	<ul style="list-style-type: none"> • This is one of the Councils corporate programmes and an update is scheduled. 	
6-14	Customer Services Transformation Programme	<ul style="list-style-type: none"> • This is one of the Councils corporate programmes and an update is scheduled. 	
6-15	Equality Impact Assessments (EqIAs)	<ul style="list-style-type: none"> • How scrutiny itself can use EqIAs to examine council and partner policy changes, and how scrutiny can mainstream an understanding of equality into its own work, in order to become more effective. 	Councillor
6-16	Services for People with Disabilities (also included under priority 2)	<ul style="list-style-type: none"> • How do we develop services (across the board) that take account of the service user "Nothing about us, without us" • What are the barriers that prevent disabled people being equal? 	Councillor